

The Cambridgeshire Digital Inclusion Directory

2025 edition



Contents

Welcome	Page 4
An introduction to the Cambridgeshire Digital Inclusion Directory	
Adult Learn and Train	Page 5
A range of fee-paying courses, training and leisure activities	
Amplius	Page 6
Homes that make a difference	
C3 Impact	Page 7
Advice & support for disadvantaged groups with free internet	
Cambridge & District Citizens Advice	Page 8
Free information, advice, and support for the public	
Cambridge Ethnic Community Forum	Page 10
Racial equality services for all	
Cambridge Online	Page 11
Helping people with devices, skills & using the internet safely	
Cambridge Women's Resource Centre	Page 13
Open access women's centre with a range of support services	
Cambridgeshire ACRE	Page 15
Helping local people create real and lasting change	
Cambridgeshire Libraries	Page 16
Digital access for public use	
CCC – Adult Learning – Cambridgeshire Skills	Page 34
Accessible adult learning opportunities	
Cambridgeshire Digital Partnership	Page 35
Improving Digital Inclusion across Cambs	
CamCare UK	Page 36
A charity working for local needs across Cambridgeshire	
Care Network Cambridgeshire	Page 37
Helping local people stay healthy, independent & connected	

Caring Together Charity Supporting carers, on behalf of councils	Page 38
Grafham Water Centre Residential outdoor centre	Page 39
How Are You Cambs & Peterborough? Bringing together everything in the local community that is good for wellbeing	Page 40
Make Do and Mend A calm, friendly safe space for support	Page 41
Northstowe Hub Providing community support in Northstowe	Page 42
Phoenix Youth Provision Youth & other support in Whittlesey	Page 43
Safe Soulmates Bringing together neurodivergent & disabled people	Page 44
The Edge Café Community Café with a recovery ethos	Page 45
Wintercomfort For the Homeless	Page 46
Cambridgeshire Digital Partnership Editorial Find out more about CDP & what they offer	Page 47
Cambridgeshire Online Editorial Find out more about Cambridge Online & what they offer	Page 48
Connecting Cambridgeshire Editorial Find out more about Connecting Cambs & what they offer	Page 49
Your notes A space to record notes or contacts	Page 50

Welcome

Would you like to improve your digital skills?

Are you looking to talk with friends or family online, receive help with completing online forms and paying bills, use online banking, or looking for cheaper online deals?

Are you looking to gain the digital skills and confidence to enable you to enter the workplace or engage with your community?

This directory provides details of local groups and organisations that can help with a wide range of digital inclusion activities for all types of learners - from absolute beginners to those looking to develop their existing skills.

We hope that this directory will be useful, helping refer people to appropriate sources of assistance for their digital needs and as a handy list of local inclusion projects and services. It can also be used to recruit volunteers or Digital Champions and to promote the wonderful organisations that form this digital inclusion safety net across the region.

Adult Learn and Train

A range of fee-paying courses, training programmes and leisure activities



Adult Learn and Train
The best in everyone™
Part of United Learning

What we do

We offer a wide range of funded, and leisure activities in a range of venues across Cambridge. We are here to help find the right learning for you, whether it is for work, mental stimulation, or physical wellbeing.

Contact details

Adult Learn and Train
Coleridge Community College,
Radegund Road,
Cambridge
CB1 3RJ

Web : www.adultlearning.education

Email : office@adultlearning.education

Phone : 01223 712340

Social Media :
www.facebook.com/AdultLearnAndTrain

When and where we work

We work across Cambridge and South Cambridgeshire. For information on course locations and timings please visit our website. We are located within Coleridge Community College. Our office is on the far-right hand side of the building, opposite the car park.

Types of support offered

- Group or Classroom

Topics covered

Arts and Crafts, General Interest, Confidence building in English and Maths, Mind and Body, Modern Foreign Language, English as a Foreign Language. English and Maths qualifications as well as other courses and training, come and chat to us.

Visiting our premises

Coleridge and Parkside community College are close to good bus routes, the train station and have bicycle racks.

Facilities & Accessibility

We offer tea and coffee refreshments at Coleridge Community College. Our sites are wheelchair accessible with accessible toilets available, however, some provision may be in non-accessible spaces. Please contact the office to see how they can accommodate your needs.

Specialist Support

Our team are mental health first aid trained. It is always best to contact us to see if we can support an individual in any way.

Technology

There are Wi-Fi codes available from the front office for learners' own devices.

Volunteering

We welcome volunteers applying to support in our classrooms, contact use to find out more.

What we do

Our team can provide information, advice and guidance on a wide range of work and learning opportunities. Our Digital Functional Skills courses are available at Entry Level 3 and Level 1 and accredited by City & Guilds. We can also offer shorter, non-accredited, beginners' IT courses.

Contact details

Wisbech HRS
2 North Street,
Wisbech.
PE13 1NP

Web : www.amplius.co.uk

Email :
EmploymentAndSkills@amplius.co.uk

Social Media :
www.facebook.com/AmpliusLiving
www.x.com/AmpliusLiving
www.linkedin.com/company/ampliusliving2
www.instagram.com/ampliusliving
www.tiktok.com/@ampliusliving

Types of support offered

- One-to-one
- Digital / Other

Topics covered

Our courses cover five main skills areas: 1) Using Devices & Handling Information 2) Creating & Editing 3) Communicating 4) Transacting and 5) Being safe and responsible online.

Visiting our premises

Restricted parking on site. Parking nearby and close to bus stops.

Facilities & Accessibility

Refreshments available.
Wheelchair access and accessible toilet.

Specialist Support

Literacy Specialist and Numeracy Champion available within the team.

Technology

Computers and Wi-Fi available.

More info

We have access to the National Databank for pre-loaded SIM cards and provide our own in-house device gifting scheme.

C3 Impact – C3 Church

Advice & support for disadvantaged groups,
free internet access and use of equipment



What we do

Our Journeying with people to a place of health and wholeness.

Contact details

The C3 Centre,
2 Brooks Road,
Cambridge,
CB1 3HR

Web : www.thec3.uk

Email : kara.leake@thec3.uk

Phone : 07943 760613

Social Media :
www.facebook.com/thec3.impact
and @c3impact

When and where we work

The C3 Church

Types of support offered

- Group or Classroom

Topics covered

Our Support with form filling and accessing digital services - such as applying for bus passes or benefits; Support for accessing digital translation, health services or other public services; Offering a public access point to use a computer or device; Other digital inclusion support - job search engine help, employment support.

Visiting our premises

Restricted Bus Routes, Blue Badge parking, parking across, bicycle racks.

Facilities & Accessibility

Quiet spaces, refreshments, coffee shop, toilets. Wheelchair accessibility, disabled toilet, English lessons in addition if needed on separate occasions.

Specialist Support

Employment support, micro financing for cell phones or laptops.

Cambridge Online are also offering in person digital support on every 2nd and 4th Friday of every month 10am – 12 noon.

Technology

Public Wi-Fi in coffee shop. Community pastors on Wednesdays and Fridays for aid to guests.

Volunteering

Volunteers are the fundamental to our team, alongside our 3 paid staff. We have employment support teams, free hot meals with supporting agencies etc.

More info

We are not primarily for digital support but can aid in minor ways with additional wrap around care and support if necessary.

Cambridge & District Citizens Advice

Free information, advice, and support for the public



What we do

Cambridge and District Citizens Advice offers free, confidential advice and support to individuals in the local community. We assist with a wide range of issues, including benefits, housing, employment, consumer rights, debt, and legal matters. The service provides guidance on resolving problems, navigating complex systems, and understanding rights and responsibilities. Citizens Advice empowers individuals by helping them make informed decisions and access the support they need. With both face-to-face and digital services, they work to ensure that everyone, regardless of background, can receive the advice and assistance required to improve their situation.

Contact details

66 Devonshire Road
Cambridge
CB1 2BL

Web : www.cambridgecab.org.uk

Phone : 0808 278 7808 (*advice*)

Email : Advice email form on our website

(Appointment only) :
caba@cambridgecab.org.uk

Social Media :
www.facebook.com/CambridgeCAB
www.x.com/CambridgeCAB

When and where we work

We work across Cambridge and South Cambridgeshire. We operate Monday to Friday 9am-4pm, offering advice over the phone, via email and via webchat.

Types of support offered

- One-to-one
- Digital / Other

Topics covered

Cambridge and District Citizens Advice provides support on a wide range of topics, including benefits, housing, employment, consumer rights, debt, and legal issues. We offer guidance on entitlements, claims, and appeals, helping individuals navigate the complexities of the benefits system. The service also provides advice on tenancy issues, evictions, and homelessness, assisting people in securing stable housing or resolving housing-related challenges. Cambridge and District Citizens Advice is committed to digital inclusion. We assist individuals with online services, provide digital skills training, and help them access essential digital resources, ensuring that everyone can participate in an increasingly digital world. Through these services, Citizens Advice aims to ensure that everyone has equal access to support, both in-person and digitally.

Visiting our premises

We are located near to the Cambridge train station with easy access via train, bus and taxi. Our office has bicycle racks and paid public parking nearby.

Facilities & Accessibility

We have water fountains, seating areas, toilets and a nappy changing station. Wheelchair ramp, accessible toilet, and a wheelchair-friendly elevator.

Specialist Support

We offer specialised support in digital inclusion to help clients navigate the increasingly digital world. We aid those who need help accessing essential online services, such as government portals or job applications. Additionally, they offer digital skills training to ensure that individuals can confidently use technology to manage their personal affairs, search for jobs, or access other online resources. This support is especially crucial for vulnerable groups, including the elderly, who may not have the digital skills or resources to fully engage with the digital aspects of modern life. By offering tailored assistance, we help bridge the digital divide and empowers people of all ages to participate in the digital world.

Technology

Visitors are free to bring their own devices.

Volunteering

Volunteers play a vital role in the work of Cambridge Citizens Advice. They are involved in a wide range of activities, including providing advice, supporting clients, and helping with administrative tasks. Volunteers are trained to offer expert guidance in areas such as benefits, housing, debt, employment, and consumer rights. Many volunteers act as advisers, working directly with clients to understand their issues, provide support, and help them navigate complex systems.

More info

We have public information guides available on our national website:
<https://www.citizensadvice.org.uk/>

Cambridge Ethnic Community Forum

Racial equality services for all

What we do

CECF is an umbrella organisation for Cambridge and district that provides racial equality services to individuals and groups. We provide a range of help to people making the most of being online, including help accessing local services, completing application forms, training courses and language support

Contact details

16-18 Arbury Court
Cambridge
CB4 2JQ

Web : www.cecf.co.uk

Email : CecfEnquiries@cecf.co.uk

Phone : 01223 655241

Social Media :

www.facebook.com/CambridgeEthnicCommunityForum

www.linkedin.com/company/cambridge-ethnic-community-forum

When and where we work

We are based in Cambridge. We are open Monday to Friday 10am to 4pm. By appointment only, as staff hybrid work (home-office).

Types of support offered

- One-to-one

Topics covered

Completing forms. Accessing services & events. Applying for social housing.

Visiting our premises

Parking: Free parking, including disabled spaces, available next to Budgens and the City Council offices.



Cycle: Bike racks available outside Budgens and the library.

Bus: Citi 1 stops on Campkin Road at Arbury Community Centre.

Facilities & Accessibility

There are toilets on site. A quiet space is available. Tea and coffee are free for visitors. Other refreshments are available to buy from a variety of local shops. Our centre is easy to find from Campkin Road and Arbury Road. Unfortunately, we do not have a hearing loop. Guide-dogs welcome.

Specialist Support

We offer support to people who have English as a second language.

Technology

We offer computers for use with our clients. Visitors are free to bring their own devices

Volunteering

We are looking for volunteers with specialist skills. We are also interested in receiving enquiries from partners who would like to support our work or financial donations. If you can assist in any way, please contact Eddie Stadnik at eddie@cecf.co.uk or phone 01223 655241

More info

One of our key services is the Cambridgeshire Human Rights and Equality Support Service (CHESS). This helps people who have suffered discrimination. CECF also have a refugee service

Cambridge Online

Helping people with devices, skills & using the internet safely

Cambridge | Online
digital skills for all

What we do

We offer courses and tutorials to help people confidently and safely navigate the digital space including job searches, online safety, digital skills, social media, health services, and more. We support anyone wanting to learn online and offer advice on how to get connected affordably, often saving money through social tariffs or better deals.

We also provide refurbished devices and data to those most in need. Our services are open to all, and we also support voluntary and community groups across the county with advice and loan equipment to help them develop and host their own digital inclusion sessions.

Contact details

Building 1
Allia Future Business Centre,
Kings Hedges Rd,
Cambridge,
CB4 2HY

Web : www.cambridgeonline.org.uk

Email : help@cambridgeonline.org.uk

Phone : 01223 800450

Social Media :

www.facebook.com/cambridgeonline.uk

www.x.com/cambridgeonline

www.instagram.com/cambridge.online

www.bsky.app/profile/cambridgeonline.bsky.social

When and where we work

Although much of our work is Cambridge based, we also help people from all over the county. We hold outreach sessions at several locations including Cambridge, Huntingdon, and Peterborough, and we hope to extend this soon. We are open from Monday to Friday. Please get in touch

Types of support offered

- One-to-one
- Digital / Other
- Group or Classroom

Topics covered

- General advice about digital issues
- Filling in forms online
- Bus pass help
- Job skills
- Adaptive technology advice
- Literacy and numeracy skills
- Financial and money advice
- Health support courses and training
- Learn My Way
- Microsoft Office
- Emailing
- Social media
- Using the web for searches
- Safe browsing
- Managing social networks
- Exploring your interests online
- Accessing online games & entertainment
- Saving money with comparison sites
- Accessing local services and events
- Education, leisure and holidays
- Transport
- Digital skills

Visiting our premises

Visitor car parking available. Bike park. Bus Citi 1- drops off at The Busway Orchard Park East Bus Citi 3- drops off at The Busway Orchard Park East

Facilities & Accessibility

- Cafe onsite
- Quiet meeting spaces
- Tea, coffee etc
- Our office is wheelchair accessible via lift • Accessible toilets throughout building

Specialist Support

Our staff and volunteers have experience supporting people with hearing loss, autism, visual impairments, learning disabilities and mental health needs.

Technology

We offer a wide variety of adaptive technologies, including switches and screen readers.

People can bring their own portable devices if they wish.

We can support most operating systems and devices.

Public Wi-Fi and computers are made available for use at all our venues.

Volunteering

Volunteers are vital to our work, and we always appreciate any assistance with hosting our outreach sessions, helping create content for our marketing and online platforms, and many other areas of the charity's operations. We like to give our volunteers an opportunity to use their specialist skills, and we are also looking for partner organisations to support our work. If you are interested, please do get in touch.

Cambridge Women's Resources Centre



Open access, trauma-informed women's centre with a range of support services across Cambridgeshire and Peterborough

What we do

CWRC offers educational courses, group activities and individual support in a friendly women-only environment. We provide the Freedom Programme for those affected by domestic abuse and Thrive for women involved with the Criminal Justice System. For over 40 years, CWRC has supported women in Cambridge and beyond. With a sensitive trauma-informed approach, we address emotional, physical, social and economic needs with services that include counselling, housing, employment, wellbeing and peer networks. We recognise that poverty, parenting pressures, homelessness, discrimination, abuse, mental and physical health issues don't happen in isolation.

CWRC listens without judgement to support the whole person in the context of her experiences and community, promoting healing, empowerment and long-term stability during challenging times.

Contact details

13 The Courtyard,
Sturton Street,
Cambridge
CB1 2SN

Web : www.cwrc.org.uk

Email : info@cwrc.org.uk

Phone : 01223 321148

Social Media :

www.facebook.com/CambridgeWomensResourcesCentre

www.linkedin.com/company/cambridgewrc

www.instagram.com/cambs_wrc

When and where we work

We work at Cambridge Women's Resources Centres: Open Tuesday to Friday from 10am – please always book for appointments, times for group activities are available online.

CWRC phone lines are open between 11am and 2pm, Tuesdays to Fridays.

Types of support offered

- One-to-one
- Digital / Other
- Group or Classroom

Topics covered

Courses and training, including ESOL. Emotional and practical support to empower women. Networking and peer support. Dawn Project – support within criminal justice system. Support into accommodation and out of dangerous work. Much more, please get in touch.

Visiting our premises

Walk: Sturton Street is easily accessible from many parts of central Cambridge.

Bike: The Courtyard has bicycle racks available. Train: CWRC is situated approximately 10 minutes' walk from Cambridge station.

Bus: Routes that pass near Sturton Street are 11, 12, 3, PR2 and T5 - Elizabeth Way is a 5 min walk.

Parking: Limited car parking with one disabled space - nearby on road parking is available.

Facilities & Accessibility

Private counselling room, Free Shop with clothes and period products, activity and education room, tea, coffee and refreshments, outdoor area with benches

Onsite accessible toilet and wheelchair access ramp.

Specialist Support

We provide the only 'women-only community space' available in Cambridge.

Technology

Public Wi-Fi available.

Volunteering

We work with community volunteers for selected services.

More info

CWRC provides free support to help women take steps for a better future - you are welcome to use this form if you would like to know more about a particular service
www.cwrc.org.uk/referrals

Cambridgeshire ACRE

Helping local people create
real and lasting change



What we do

Cambridgeshire ACRE facilitates a network of Community Hubs across East Cambridgeshire, Fenland and South Cambridgeshire. All Hubs offer access to free wi-fi and many have ICT kit available for attendees to use whilst at the hub and Digital Champions who can assist in building digital skills and confidence.

Contact details

e-space North,
181 Wisbech Road,
Littleport, Ely,
CB6 1RA

Web : www.cambsacre.org.uk

Email : enquiries@cambsacre.org.uk

Phone : 01353 860850

Social Media : @cambsacre on
[Facebook](#), [Instagram](#) and [LinkedIn](#)

When and where we work

Across East Cambridgeshire, Fenland and South Cambridgeshire

Types of support offered

- One-to-one
- Digital / Other
- Group or Classroom

Topics covered

Digital skills, development, guidance and computer use Safe browsing (e.g. online banking) Self-management (paying bills and making appointments) Signposting to other services and groups

Visiting our premises

The Hubs operate out of their own community premises rather than Cambridgeshire ACRE's office. Access is therefore variable. If advice on specifics is needed, please contact Cambridgeshire ACRE and we can assist further with advice.

Facilities & Accessibility

All Community Hubs offer free refreshments to attendees and are fully accessible for wheelchairs with accessible toilets.

Specialist Support

Cambridgeshire ACRE's team of specially trained Village Agents can provide additional support where required.

Technology

All Hubs offer access to free wi-fi and many have ICT kit available for attendees to use whilst at the hub and Digital Champions who can assist in building digital skills and confidence. Attendees are welcome to bring their own devices that they need support in using.

Volunteering

All Community Hubs are entirely volunteer-led, and our Digital Champions are all volunteers.

Cambridgeshire Libraries

Digital access for public use

What we do

We offer free Wi-Fi, PC access, scanning/printing facilities and a place to learn new digital skills. Many of our libraries are part of the National Databank, and we have laptops and tablets available for loan. Digital Buddies offer free assistance with online forms and bus pass applications, help with accessing the library's e-offer and using our free library app. They offer general assistance with tablets and PCs, internet searching, email and other basic functions. Volunteers either use the library PCs or iPad or you can bring your own device. We don't offer technical assistance or help with hardware.

Contact details

Web : www.cambridgeshire.gov.uk/library

www.cambridgeshire.gov.uk/council/contact-us

Phone : 0345 045 5225

Facebook : @CambridgeshireLibraries

Facebook Families : @CambslibFamilies

Twitter and Instagram : @cambslib

YouTube : Cambridgeshire Libraries

When and where we work

33 libraries across Cambridgeshire.

All are registered as Digital Inclusion Hubs with Good Things Foundation.

Types of support offered

- One-to-one
- Digital / Other
- Group or Classroom

Topics covered

• Help to get online • Digital skills • Bus pass help • Health information • Learn My Way • National Databank • Microsoft Office • Emailing • Using the web for searches • Safe browsing • Accessing local services and events • Help with customer enquiries,



general to specific information e.g., local information, statistics, government publication, business, maps, council services • Guide customers to health information sources online • Free access to online resources 24/7, accessible using your library card & PIN. Resources include online dictionaries, encyclopaedias, biographies, research, e-magazines, e-books, e-newspapers

Specialist Support

We are a Libraries of Sanctuary service and hold a Carers Friendly Tick Award from Caring Together. We can signpost to reliable health, business, and other kinds of information and connect people with a wide range of Council and other local services.

Technology

All Public Wi-Fi – CambWi-Fi. Bring your own device. Public computers with Internet access. LendIT collection of laptops and tablets which can be borrowed.

Volunteering

Our larger libraries and some local branches have Digital Buddies. Please ask at your local library to find out about one-to-one appointments or drop-in sessions.

Databank Available At:

- Arbury Court • Bar Hill • Barnwell Road • Cambourne • Cambridge Central Library • Cherry Hinton • Clay Farm • Ely
- Huntingdon • March • St Ives
- St Neots • Wisbech

Visiting our premises

See individual library entries on next pages

Name of Branch

Arbury Court Library

Address

Arbury Court
Cambridge
Cambridgeshire
CB4 2JQ

Phone : 0345 045 5225

Opening Times

Monday	3pm-6pm
Tuesday	9am-5pm
Wednesday	Closed
Thursday	9am-1pm
Friday	9am-5pm
Saturday	10am-2pm
Sunday	Closed

Accessibility

- Accessible parking
- Baby changing facilities
- Wheelchair access
- Accessible toilets

Visiting our premises

- Parking facilities: Budgens store a short walk away, free. Turn from Arbury Road into Mansell Way, then first left.
- Public transport: Stagecoach Citi 1. Stop at Nursery School on Campkin Road, 5-minutes' walk away.

Technology

- Photocopier (A4 self-service black/white and colour).
- Printer (A4 black/white and colour).
- Scanner (A4 only)
- Computers
- Free Wi-Fi. You don't need to have a library card to use this service.
- National Databank

Name of Branch

Bar Hill Library

Address

Gladeside
Bar Hill
Cambridgeshire
CB23 8DY

Phone : 0345 045 5225

Opening Times

Monday	10am-5pm
Tuesday	2pm-5pm
Wednesday	10am-5pm
Thursday	Closed
Friday	2pm-5pm
Saturday	9.30am-12.30pm
Sunday	Closed

Accessibility

- Accessible parking.
- Wheelchair access.
- No public toilets (nearest at Tesco, including accessible toilet).

Visiting our premises

- Parking facilities: One accessible parking space at the entrance, other parking available nearby at Tesco.
- Public transport: Whippet coach service 1A, 5, 8, Stagecoach Citi 5. Bus stops next to Tesco, 3-minute walk away.

Technology

- Photocopier (A4 self-service black/white and colour).
- Printer (A4 black/white and colour).
- Scanner (A4 only)
- Computers
- Free Wi-Fi. You don't need to have a library card to use this service.
- National Databank

Name of Branch

Barnwell Road Library

Address

Barnwell Road
Cambridge
Cambridgeshire
CB5 8RG

Phone : 0345 045 5225

Opening Times

Monday	Closed
Tuesday	10am-5pm
Wednesday	10am-5pm
Thursday	2pm-5pm
Friday	2pm-5pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access
- No public toilets

Visiting our premises

- Parking facilities:
Shared with local shops.
- Public transport: Stagecoach Citi 3.
Stop on Newmarket Road, 2-minute walk

Technology

- Photocopier
(A4 self-service black/white and colour)
- Printer
(A4 self-service black/white and colour)
- Computers
- Free Wi-Fi. You don't need to have a library card to use this service.
- National Databank.

Name of Branch

Buckden Library

Address

Community Hall and Sports Centre
Burberry Road
Buckden
PE19 5UY

Phone : 0345 045 5225

Opening Times

Monday	Closed
Tuesday	10am-1pm & 2pm-5pm
Wednesday	Closed
Thursday	2pm-5pm
Friday	4pm-7pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access
- Bell outside front door

Visiting our premises

- Parking facilities: Large free car park for the Millennium Centre.
- Public transport: Bus stop 750 metres away. Stagecoach 65 and 66.

Technology

- Photocopier
(A4 self-service black/white and colour)
- Printer
(A4 self-service black/white and colour)
- Computers
- Free Wi-Fi. You don't need to have a library card to use this service.

Name of Branch

Burwell Library

Address

Village College
The Causeway
Burwell
CB25 0DU

Phone : 0345 045 5225

Opening Times

Monday	2pm-5pm
Tuesday	10am-5pm
Wednesday	Closed
Thursday	12noon-7pm
Friday	2pm-5pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Accessible parking
- Wheelchair access

Visiting our premises

- Parking facilities: Free parking in the Gardiner Memorial Hall car park, Burwell High Street, a 10-minute walk away.
- Public transport: Nearest bus stop on The Causeway. near Guyatt Court. Stephenson's 11.

Technology

- Photocopier (A4 self-service, black/white and colour).
- Printer (A4 ,black/white and colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Cambourne Library

Address

Sackville House
Sackville Way
Great Cambourne
CB23 6HL

Phone : 0345 045 5225

Opening Times

Monday	9am-5pm
Tuesday	9am-1pm
Wednesday	Closed
Thursday	1pm-7pm
Friday	9am-5pm
Saturday	9am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Parking facilities.
- Baby changing facilities.

Visiting our premises

- Parking facilities: Public car park behind Morrison's store, also accessible parking spaces immediately in front and behind Sackville House.
- Public transport: Stagecoach Citi 4, stops outside Morrison's, 50 yards from library.

Technology

- Scanner (A4 only).
- Photocopier (A3 and A4 self-service, black/white and colour).
- Printer (A3 and A4 ,black/white and colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.
- National Databank.

Name of Branch

Cambridge Central Library

Address

7 Lion Yard
Cambridge
Cambridgeshire
CB2 3QD
Phone : 0345 045 5225

Opening Times

Monday	9.30am-6pm
Tuesday	9.30am-6pm
Wednesday	9.30am-7pm
Thursday	9.30am-6pm
Friday	9.30am-6pm
Saturday	10am-6pm
Sunday	12noon-4pm

Accessibility

- Wheelchair access.
- Toilets & accessible toilets.
- Baby changing facilities.
- Accessible parking.

Visiting our premises

- Parking facilities: Multi-storey Grand Arcade car park, paid. Free covered cycle park under Lion Yard shopping centre. Entrance on Corn Exchange Street.
- Public transport: Multiple stops and routes on Drummer Street and Emmanuel Street a very short walk away.

Technology

- Photocopier & Printers (A4 self-service black/white and colour)
- Computers & A4 Scanner
- Microfiche & Microfilm Reader Printers (in Cambridgeshire Collection, 3rd floor)
- Free Wi-Fi. You do not need a library card to use this service
- Optelec ClearView+ Magnifier (Offers 3.5X-80X magnification on 22-inch full colour TFT widescreen display to make text and images larger and clearer. Has adjustable brightness/ contrast for clarity).
- National Databank.

Name of Branch

Chatteris Library

Address

2 Furrowfields Road
Chatteris
PE16 6DY

Phone : 0345 045 5225

Opening Times

Monday	10am-5pm
Tuesday	2pm-5pm
Wednesday	10am-5pm
Thursday	Closed
Friday	10am-5pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.

Visiting our premises

- Parking facilities: Car park on site with nine spaces and four accessible spaces.
- Public transport: Nearest bus stop on Ash Grove. Stephenson's 8A, Dews Coaches 302, 303, ZIP1, Ely Zipper.

Technology

- Scanner (A4).
- Photocopier (A3 & A4 self-service black/white & colour).
- Printer (A3 and A4 black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Cherry Hinton Library

Address

High Street
Cherry Hinton
Cambridge
CB1 9HZ

Phone : 0345 045 5225

Opening Times

Monday	3pm-6pm
Tuesday	Closed
Wednesday	9am-5pm
Thursday	9am-1pm
Friday	9am-5pm
Saturday	10am-2pm
Sunday	Closed

Accessibility

- Accessible toilets.
- Baby changing facilities.
- Accessible parking.
- Wheelchair access.

Visiting our premises

- Parking facilities: On street parking in nearby residential areas. Two accessible parking bays outside front of library.
- Public transport: Stagecoach Citi 1 every 12 minutes; bus stop 100 metres away. Stagecoach City 3 every 15 minutes; bus stop on Cherry Hinton Road/Queen Edith's Way (6-minute-walk).

Technology

- Photocopier (A4 self-service black/white & colour).
- Printer (A4 black/white & colour)
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.
- National Databank.

Name of Branch

Clay Farm Library

Address

Hobson Avenue
Trumpington
Cambridge
CB2 9FN

Phone : 01223 457614

Opening Times

Monday	9.30am-5pm
Tuesday	9.30am-5pm
Wednesday	9.30am-5pm
Thursday	9.30am-7pm
Friday	9.30am-1pm
Saturday	9.30am-1pm
Sunday	Closed

Accessibility

- Quiet area
- Refreshments
- Accessible parking
- Wheelchair access
- Accessible toilets
- Baby changing facilities.

Visiting our premises

- Parking facilities: Very limited amount of parking around Hobson Square and the Clay Farm Centre. The staff car park has 5 accessible spaces for Centre users.
- Public transport: Service 25 and Guided Busway services.

Technology

- Scanner (A4)
- Photocopier (A4 & A3 self-service black/white)
- Printer (A4 black/white & colour)
- Computers
- Free Wi-Fi. You don't need to have a library card to use this service.
- National Databank.

Name of Branch

Comberton Library

Address

Comberton Village College
West Street
Comberton
CB23 7DU

Phone : 0345 045 5225

Opening Times

Monday	10am-5pm
Tuesday	10am-1pm
Wednesday	10am-1pm & 2.30pm-5.30pm
Thursday	Closed
Friday	2.30pm-5.30pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Parking facilities.

Visiting our premises

- Parking facilities: Shared with village college.
- Public transport: Stagecoach 18/18A (Cambridge to Gamlingay) hourly.

Technology

- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Cottenham Library

Address

Margett Street
Cottenham
CB24 8QY

Phone : 0345 045 5225

Opening Times

Monday	1pm-6pm
Tuesday	10am-1pm & 2pm-5pm
Wednesday	10am-1pm
Thursday	10am-1pm & 2pm-5pm
Friday	Closed
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Parking facilities.

Visiting our premises

- Parking: car park with 4 spaces.
- Public transport: Stagecoach 8. Bus stop on Victoria Way, a 10-minute walk away.

Technology

- Scanner (A4 only).
- Photocopier (A3 & A4 self-service, black/white & colour).
- Printer (A3 & A4 ,black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Ely Library

Address

6 The Cloisters
Ely
CB7 4ZH

Phone : 0345 045 5225

Opening Times

Monday	9.30am-1pm
Tuesday	9.30am-5pm
Wednesday	9.30am-5pm
Thursday	9.30am-7pm
Friday	9.30am-5pm
Saturday	9.30am-4pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Baby changing facilities.

Visiting our premises

• Parking facilities: The nearest car park is Waitrose on Bray's Lane. Parking restrictions apply.

• Public transport: Bus stop on Market Street. Stephensons 112, Stagecoach 9.

Technology

- Microfiche and Microfilm Readers with printing facilities.
- Scanner (A4).
- Photocopier (A3 & A4 self-service black/white & colour).
- Printer (A3 & A4 self-service black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service
- National Databank.

Name of Branch

Great Shelford Library

Address

Woollards Lane
Great Shelford
CB22 5LZ

Phone : 0345 045 5225

Opening Times

Monday	3pm-7pm
Tuesday	10am-1pm & 2pm-5pm
Wednesday	10am-1pm
Thursday	Closed
Friday	10am-1pm & 2pm-6pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Baby changing facilities.

Visiting our premises

• Parking facilities: Street parking is usually available. Nearest public car park is across the street, near the Memorial Hall.

• Public transport: Bus service Citi 7 stops in nearby Tunwells Lane. Shelford railway station is 5 minutes' walk away.

Technology

- Scanner (A4 only).
- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 ,black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Histon Library

Address

School Hill
Histon
CB24 9JE

Phone : 0345 045 5225

Opening Times

(including Open+ Hours)

Monday	8am-7pm (Staff after 11am)
Tuesday	8am-5pm (Staff after 2pm)
Wednesday	Closed
Thursday	8am-5pm (Staff after 9am)
Friday	8am-7pm (Staff 9am-1pm)
Saturday	9am-4pm (Staffed 9am-1pm)
Sunday	10am-4pm (Open+ no staff)

Open+ hours — registration required during staffed hours before gaining access to the Open+ hours. 16+ only. Registered customers will be able to browse the shelves, use the free Wi-Fi, log onto a computer and print from the photocopier, relax and read. The self-services kiosks will be available to return and issue books.

Accessibility

- Wheelchair access.
- Parking facilities.

Visiting our premises

- Parking facilities: Free spaces shared with local shops.
- Public transport: Bus stop very nearby on School Hill. Citi 8.

Technology

- Scanner (A4).
- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Huntingdon Library

Address

Princes Street
Huntingdon
PE29 3PA
Phone : 0345 045 5225

Opening Times

Monday	9.30am-5pm
Tuesday	9.30am-5pm
Wednesday	9.30am-7pm
Thursday	9.30am-1.30pm
Friday	9.30am-5pm
Saturday	10am-4pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.
- Baby changing facilities.

Visiting our premises

- Parking: two accessible car park spaces available. Otherwise, please use nearby public car parks.
- Public transport: Bus station is located nearby, railway station about 3/4 mile towards Brampton.

Technology

- Photocopier (A4 self-service colour).
- Printer (A4 self-service colour).
- Computers & A4 Scanner.
- Microfiche and Microfilm.
- Optelec ClearView+ Magnifier (Situated on the ground floor adjacent to the community noticeboard. (Offers 3.5X-80X magnification on 22-inch full colour TFT widescreen display to make text and images larger and clearer. Has adjustable brightness/ contrast for clarity).
- Free Wi-Fi. You do not need a library card to use this service.
- National Databank.

Name of Branch

Linton Library

Address

The Cathodeon Centre
Horseheath Road
Linton
CB21 4LU

Phone : 0345 045 5225

Opening Times

Monday	Closed
Tuesday	10am-5pm
Wednesday	4pm-7pm
Thursday	2pm-5pm
Friday	10am-5pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.
- Baby changing facilities.

Visiting our premises

- Parking facilities: Free parking in front of library.
- Public transport: Stagecoach 13/13A stops in High Street.

Technology

- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 ,black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Littleport Library

Address

Victoria Street
Littleport
CB6 1LU

Phone : 0345 045 5225

Opening Times

Monday	10am-5pm
Tuesday	Closed
Wednesday	10am-5pm
Thursday	2pm-5pm
Friday	10am-1pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.

Visiting our premises

- Parking facilities:
Littleport Main Street Car Park, 1-minute walk away. 2-hours stay free.
- Public transport: Bus stop on Globe Lane. Stagecoach 9, X9.

Technology

- Photocopier (A3 & A4 self-service black/white).
- Printer (A3 & A4 black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

March Library

Address

City Road

March

PE15 9LT

Phone : 0345 045 5225

Opening Times

(including Open+ Hours)

Monday	8am-5pm (Staff after 9.30am)
Tuesday	8am-5pm (Staff after 9.30am)
Wednesday	8am-5pm (Staff 9.30am-1pm)
Thursday	8am-7pm (Staff after 9.30am)
Friday	8am-7pm (Staff 9.40am-5pm)
Saturday	9am-4pm (Staffed only)
Sunday	10am-4pm (Open+ no staff)

Open+ hours — registration required during staffed hours before gaining access to the Open+ hours. 16+ only. Registered customers will be able to browse the shelves, use the free Wi-Fi, log onto a computer and print from the photocopier, relax and read. The self-services kiosks will be available to return and issue books.

Accessibility

- Wheelchair access.
- Accessible toilets & accessible parking
- Baby changing facilities.

Visiting our premises

- Parking facilities: Car park on site with accessible spaces.
- Public transport: Bus stops on Broad Street. Stephenson's 8A, Stagecoach 33, 46, 56, Dews Coaches 302

Technology

- Computers & A4 scanner.
- Photocopier (A3 & A4 self-service black/white & colour).
- Printer (A3 & A4 black/white & colour).
- Free Wi-Fi. You do not need a library card to use this service
- National Databank.

Name of Branch

Milton Road Library

Address

Ascham Road

Cambridge

CB4 2BD

Phone : 0345 045 5225

Opening Times

Monday	9am-5pm
Tuesday	Closed
Wednesday	9am-5pm
Thursday	3pm-6pm
Friday	3pm-6pm
Saturday	10am-3pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.
- Baby changing facilities.

Visiting our premises

- Parking facilities: Street parking after 3pm. Limited pay and display spaces, one accessible parking space, some 1hr only spaces from 9.30am to 3pm on Ascham Road in front of library. No parking restrictions at weekends.

- Public transport:
Bus route Citi 1 stops 300 metres away near Westbrook Centre on Milton Road. Bus route Citi 2 stops 150 metres away near De Freville Avenue on Chesterton Rd
Stagecoach 9 stops outside or opposite on Milton Road.

Technology

- Computers & A4 scanner.
- Photocopier (A4 self-service, black/white and colour).
- Printer (A4 black/white & colour).
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Papworth Library

Address

Lower Pendrill Court
Ermine Street North
Papworth Everard
CB23 3UY

Phone : 0345 045 5225

Opening Times

Monday	Closed
Tuesday	10am-1pm and 2pm-5pm
Wednesday	10am-1pm
Thursday	2pm-5pm
Friday	10am-5pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible parking.

Visiting our premises

- Parking facilities: Free parking in front of library.
- Public transport: Nearby bus stop. Whippet coaches X3 and Express X2, Dews 8 and Central Connect 67.

Technology

- Scanner (A4 only).
- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 ,black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Ramsey Library

Address

25 Great Whyte
Ramsey
PE26 1HG

Phone : 0345 045 5225

Opening Times

Monday	Closed
Tuesday	10am-5pm
Wednesday	4pm-7pm
Thursday	10am-5pm
Friday	10am-1pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.
- Baby changing facilities.

Visiting our premises

- Parking facilities: Free parking on Mews Close, short and long stay, 5-minute walk away.
- Public transport: Bus stops on New Road. Dews Coaches 305.

Technology

- Scanner (A4)
- Photocopier (A4 self-service black/white)
- Printer (A4 black/white & colour)
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Rock Road Library

Address

69 Rock Road

Cambridge

CB1 7UG

Phone : 0345 045 5225

Opening Times (including Open+)

Monday 8am-7pm (Staffed 9am-1pm)

Tuesday 8am-5pm (Staffed after 9am)

Wednesday Closed

Thursday 8am-5pm (Staffed after 9am)

Friday 8am-6pm (Staffed 3pm-6pm)

Saturday 9am-4pm (Staff 10am-2pm)

Sunday 10am-4pm (Open+ no staff)

Open+ hours — registration required during staffed hours before gaining access to the Open+ hours. 16+ only. Registered customers will be able to browse the shelves, use the free Wi-Fi, log onto a computer and print from the photocopier, relax and read. The self-services kiosks will be available to return and issue books.

Accessibility

- Wheelchair access.
- Accessible toilets & accessible parking
- Baby changing facilities.

Visiting our premises

- Parking: Residents parking restrictions Monday to Friday, 10am-7pm. One 30-minute waiting restriction & an accessible parking bay outside the library. Pay & display bays towards Cherry Hinton Rd.
- Public transport: Bus stop on Hills Road, 3-minute walk. Stagecoach Citi 1, Citi 3, Citi 7. Whippet X2 and X3.

Technology

- Computers & A4 scanner.
- Photocopier (A3 & A4 self-service black/white, & colour).
- Printer (A3 & A4 black/white & colour).
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Sawston Library

Address

Sawston Village College

New Road

Sawston

CB22 3BP

Phone : 0345 045 5225

Opening Times

Monday 2pm-6pm

Tuesday 3pm-7pm

Wednesday 10am-1pm and 2pm-5pm

Thursday Closed

Friday 10am-1pm and 2pm-5pm

Saturday 10am-1pm

Sunday Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.
- Baby changing facilities.

Visiting our premises

- Parking facilities: Free parking on site.
- Public transport: Stagecoach Citi 7/7A stops nearby on Babraham Road.

Technology

- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 ,black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Sawtry Library

Address

Sawtry Community Centre
Green End Road
Sawtry
PE28 5UX

Phone : 0345 045 5225

Opening Times

Monday	Closed
Tuesday	3pm-7pm
Wednesday	10am-1pm and 2pm-5pm
Thursday	Closed
Friday	3pm-5pm
Saturday	3pm-5pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.
- Baby changing facilities.

Visiting our premises

- Parking facilities: Public parking outside the post office in Green End Road.
- Public transport: Bus stops on Green End Lane. Stagecoach 46.

Technology

- Scanner (A4)
- Computers.
- Photocopier (A4 self-service, black/white & colour)
- Printer (A4 self-service, black/white & colour)
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Soham Library

Address

7 Clay Street
Soham
CB7 5HJ

Phone : 0345 045 5225

Opening Times

(including Open+ Hours)

Monday	8am-7pm (Staffed 9am-5pm)
Tuesday	9am-5pm (Staffed 9am-1pm)
Wednesday	Closed
Thursday	8am-5pm (Staffed 9am-5pm)
Friday	8am-5pm (Staffed 2pm-5pm)
Saturday	9am-4pm (Staffed 9am-1pm)
Sunday	10am-4pm (Open+ no staff)

Open+ hours — registration required during staffed hours before gaining access to the Open+ hours. 16+ only. Registered customers will be able to browse the shelves, use the free Wi-Fi, log onto a computer and print from the photocopier, relax and read. The self-services kiosks will be available to return and issue books.

Accessibility

- Wheelchair access.
- Accessible toilets.

Visiting our premises

- Parking facilities: Car park on site.
- Public transport: Bus stop on High Street near Brook Dam Lane. Stephenson's 112, Lord's Travel 117.

Technology

- Photocopier (A3 & A4 self-service black/white).
- Printer (A3 & A4 black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

St Ives Library

Address

4 Library Row
Station Road
St Ives
PE27 5BW

Phone : 0345 045 5225

Opening Times

(including Open+ Hours)

Monday	8am-7pm (Staff 9.30am-7pm)
Tuesday	8am-5pm (Staff 9.30am-5pm)
Wednesday	8am-7pm (Staff 9.30am-5pm)
Thursday	8am-4pm (Staffed 9am-1pm)
Friday	8am-5pm (Staff 9.30am-5pm)
Saturday	9.30am-4pm (Staffed only)
Sunday	10am-4pm (Open+ no staff)

Open+ hours — registration required during staffed hours before gaining access to the Open+ hours. 16+ only. Registered customers will be able to browse the shelves, use the free Wi-Fi, log onto a computer and print from the photocopier, relax and read. The self-services kiosks will be available to return and issue books.

Accessibility

- Wheelchair access.
- Accessible toilets.
- Baby changing facilities.

Visiting our premises

- Parking: Public car parks in front of the library – Waitrose, Short and Long stay.
- Public transport: St Ives bus station and Park & Ride Guided Busway stops a short walk away.

Technology

- Computers and A4 scanner.
- Photocopier (A4, self-service black/white & colour)
- Printer (A4, black/white & colour)
- Free Wi-Fi. You do not need a library card to use this service.
- National Databank.

Name of Branch

St Neots Library

Address

Priory Lane
St. Neots
PE19 2BH

Phone : 0345 045 5225

Opening Times

Monday	9.30am-5pm
Tuesday	9.30am-5pm
Wednesday	1.30pm-7pm
Thursday	9.30am-5pm
Friday	9.30am-5pm
Saturday	9.30am-4pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Private changing area.
- Baby changing facilities.

Visiting our premises

- Parking: public car parks near the library, one accessible parking bay.
- Public transport: Bus stop on Market Square a short walk away. Stagecoach 905, Whippet 18, 66.

Technology

- Photocopier (A4 self-service black/white, and colour).
- Printer (A4 self-service black/white, and colour).
- Scanner (A4).
- Microfiche.
- Computers.
- Free Wi-Fi. You don't need to have a library card to use this service
- National Databank.

Name of Branch

Warboys Library

Address

High Street
Warboys
PE28 2TA

Phone : 0345 045 5225

Opening Times

Monday	2pm-5pm
Tuesday	10am-1pm
Wednesday	Closed
Thursday	10am-1pm and 2pm-5pm
Friday	Closed
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Parking facilities.

Visiting our premises

- Parking facilities: Free parking at the Warboys Parish Centre.
- Public transport: Bus stop on High Street. 303 and 305 Dews Coaches.

Technology

- Scanner (A4)
- Photocopier (A4 self-service black/white & colour)
- Printer (A4 black/white & colour)
- Computers
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Whittlesey Library

Address

Market Street
Whittlesey
Peterborough
PE7 1BA

Phone : 0345 045 5225

Opening Times

Monday	9am-5pm
Tuesday	9am-1pm
Wednesday	9am-12pm
Thursday	Closed
Friday	9am-5pm
Saturday	9am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.
- Accessible parking.
- Baby changing facilities.

Visiting our premises

- Parking facilities: car park on site behind the library.
- Public transport: nearest bus stops at Whitmore Street. Stagecoach 31, 33.

Technology

- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 ,black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Willingham Library

Address

Church Street
Willingham
CB24 5HS

Phone : 0345 045 5225

Opening Times

Monday	Closed
Tuesday	10am-1pm and 2pm-5pm
Wednesday	Closed
Thursday	4pm-7pm
Friday	10am-1pm
Saturday	10am-1pm
Sunday	Closed

Accessibility

- Wheelchair access.
- Accessible toilets.

Visiting our premises

- Public transport: Bus stop 100 metres away at Willingham church. Stagecoach 5.

Technology

- Photocopier (A4 self-service, black/white & colour).
- Printer (A4 ,black/white & colour).
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Name of Branch

Wisbech Library

Address

Ely Place
Wisbech
Cambridgeshire
PE13 1EU

Phone : 0345 045 5225

Opening Times

Monday	9.30am-1pm
Tuesday	9.30am-7pm
Wednesday	9.30am-5pm
Thursday	9.30am-5pm
Friday	9.30am-5pm
Saturday	9.30am-4pm
Sunday	Closed

Accessibility

- Quiet area.
- Wheelchair access.
- Accessible toilets.
- Baby changing facilities.

Visiting our premises

- Parking: 1 accessible space & limited car parking opposite the library, otherwise please use nearby public car parks
- Public transport: Bus station is in the Horse Fair. Stagecoach 46, 50, 56, 66, 68, Fowlers 43A, First Eastern A, B and C Excel, Lynx 46, X46 and 60.

Technology

- Microfilm reader.
- Computers & A4 scanner.
- Photocopier (A3 & A4 self-service black/white & colour).
- Printer (A3 & A4 black/white & colour).
- Free Wi-Fi. You do not need a library card to use this service.
- National Databank.

Name of Branch

Yaxley Library

Address

Landsdowne Road

Yaxley

PE7 3JL

Phone : 0345 045 5225

Opening Times

Monday 3pm-7pm

Tuesday 9.30am-5pm

Wednesday Closed

Thursday 9.30am-5pm

Friday 9.30am-1.30pm

Saturday 9.30am-1.30pm

Sunday Closed

Accessibility

- Wheelchair access main library area.
- Mezzanine up 8 steps, not accessible – primarily used for group & club meetings.

Visiting our premises

- Parking facilities: opposite the library, behind shopping centre.
- Public transport: Bus stop 100 yards away, Stagecoach 5.
Another bus stop is 1-mile away on London Road near Folly Close, Stagecoach 904 Peterborough to Huntingdon.

Technology

- Scanner (A4)
- Photocopier (A3 & A4 self-service, black/white & colour)
- Printer (A3 & A4, self-service black/white & colour)
- Computers.
- Free Wi-Fi. You do not need a library card to use this service.

Cambridgeshire County Council - Adult Learning

CAMBRIDGESHIRE SKILLS

Accessible adult learning opportunities

What we do

We provide high-quality learning opportunities for Adults aged 19+ across Cambridgeshire.

Contact details

Cambridgeshire Skills,
34 Station Rd,
March
PE15 8LE

Web :

www.cambridgeshire.gov.uk/residents/adults/cambridgeshire-skills-adult-learning

Email : cambsals@cambridgeshire.gov.uk

Phone : 01353 613013

Social Media :

Facebook: @CambridgeshireSkills

Instagram: @cambridgeshireskills LinkedIn:
www.linkedin.com/company/cambridgeshire-skills

When and where we work

Monday to Friday offering day & evening courses in

- Cambridge City • South Cambridgeshire • East Cambridgeshire • Huntingdonshire • Fenland

Our service is Cambridgeshire County wide.

Types of support offered

- One-to-one
- Digital / Other
- Group or Classroom

Topics covered

- Digital Skills courses from complete beginners to intermediate covering topics: • Online Safety including online banking
- Accessing online services including

making online appointments • Shopping online • E-mailing • Microsoft applications – Word, Excel, PowerPoint

- Online jobs skills - searching for vacancies, completing online applications and CVs • Understanding using AI • IT qualifications from entry to level 2

Visiting our premises

Each venue will have different transport routes and parking facilities, please check details before travelling.

Facilities & Accessibility

Each venue where we deliver courses has toilet facilities.

We conduct a venue risk assessment for each of our locations.

Venues are fully accessible.

Specialist Support

All learners' individual needs are assessed and discussed with the tutor and appropriate support will be provided.

Technology

While on a course with us you will be provided with access to devices in class. If you are on an online course and don't have access to IT equipment, we have a laptop loan scheme available.

More info

If you're 19 or older and a resident of Cambridgeshire or Peterborough, who has lived in the European Economic Area (EEA) for at least 3 years, you may qualify for funded courses. For full details around funding eligibility, please contact our friendly Curriculum Support Team who will be able to advise you. Please visit our website to view our full course offer

Cambridgeshire Digital Partnership

Improving Digital Inclusion across Cambs



What we do

Cambridgeshire Digital Partnership (CDP) is a network set up to improve digital inclusion across Cambridgeshire. The network shares information and promotes good practice and working relationships between service provider organisations and individuals from the voluntary, community and statutory sectors. We work together to alleviate digital exclusion issues across Cambridgeshire.

We also promote and develop funding opportunities for digital inclusion services. We host online networking events to bring people together, share learning and form partnerships.

Contact details

16 - 18 Arbury Court,
Cambridge
CB4 2JQ

Web : cambridgeshiredigitalpartnership.org.uk

Email : enquiries@cambridgecvs.org.uk

Phone : 07935 649805

Social Media :
www.linkedin.com/company/cambridgeshire-digital-partnership

When and where we work

Across Cambridgeshire

Types of support offered

- Digital / Other

Visiting our premises

Most of our network meetings are held online. Our in-person events will be held in different locations and will have different transport routes and parking facilities, please check details on our website before travelling.

Facilities & Accessibility

We ensure that events and our website remain accessible.

Specialist Support

Signposting.

More info

Please get in touch if you'd like to join our friendly network to share your projects and learn from others. Together, we can help fix the digital divide!

CamCare UK

A charity working for local needs across Cambridgeshire

What we do

STEM outreach courses on Robotics and Electronics, training to senior citizens for digital technologies.

Contact details

12-14 Fitzroy Street,
Cambridge,
CB1 1EW

Web : www.camcare.org.uk

Email : camcare.uk@gmail.com

Phone : 07852 753216

Social Media :
www.facebook.com/CamCareUK

When and where we work

Online throughout the year, Face to face on Sunday afternoons and on request.

• Cambridge City • South Cambridgeshire • East Cambridgeshire • Huntingdonshire

Types of support offered

- One-to-one
- Digital / Other
- Group or Classroom



Topics covered

Digital Health and Wellbeing, Digital Skills, Online Courses, Coding & Programming, Basic technical support

Visiting our premises

Each Public transport, paid parking space

Facilities & Accessibility

- Quiet Space
- Wheelchair access
- Accessible toilet

Specialist Support

Digital Health and Wellbeing, Digital Skills, Online Courses, Coding & Programming, Basic technical support

Technology

Laptop Available.

Volunteers

Volunteers help in our workshops and in mentoring work.

More info

We have reached more than 8000 students globally.

Care Network Cambridgeshire

Helping local people stay healthy,
independent & in touch with community



What we do

We support adults and communities to improve their health and wellbeing through a person-centred approach. Working alongside them to make informed choices that improve confidence and connection, we have three main services to achieve this aim:

Help at Home - Practical and emotional support after a hospital stay or period of ill-health.

Community Navigators - guidance and signposting to information and services in your local area.

Wellbeing - One-to-one support to boost your mood, confidence and independence.

Contact details

18 Broadway House,
149-151 St Neots Road,
Hardwick, Cambridgeshire,
CB23 7QJ

Web : www.care-network.org.uk

Email : admin@care-network.org.uk

Phone : 01954 211919

Social Media :

Facebook [www.facebook.com/
CareNetworkCambridgeshire](http://www.facebook.com/CareNetworkCambridgeshire)

Bluesky [www.bsky.app/profile/
carenetworkcambs.bsky.social](https://www.bsky.app/profile/carenetworkcambs.bsky.social)

When and where we work

Monday - Friday (9am-5pm)

Types of support offered

- One-to-one
- Digital / Other

Topics covered

Signposting to: Digital inclusion, social inclusion, domestic support, financial support, navigating health and care services, community transport, support with daily living, training and employment opportunities, and more

Specialist Support

We can help navigate the offers of digital support that are available locally

Volunteers

Our volunteers can provide short-term practical and emotional support to our clients and are vital to our service.

More info

Whilst we do not provide any specialist digital support or advice ourselves, we can guide and support towards organisations and resources that can do.

Caring Together Charity

Supporting carers, on behalf of councils



No unpaid carer in crisis

What we do

Caring Together Charity supports carers on behalf of Cambridgeshire County Council. This includes providing information and advice, running services in local communities, and raising awareness so that no unpaid carer is in crisis, isolated or struggling alone. Unpaid carers can be any age, including children. They help to look after a family member, partner or friend who needs help because of their illness, frailty, disability, a mental health problem or an addiction and cannot cope without the carer's support.

Contact details

L D H House, Parsons Green,
St Ives, Cambridgeshire,
PE27 4AA

Web : www.caringtogether.org

Email : hello@caringtogether.org

Phone : 0345 241 0954

Social Media :
www.facebook.com/CaringTogetherCharity
www.instagram.com/caringtogether
www.linkedin.com/company/caringtogether

When and where we work

Cambridgeshire, Peterborough and Norfolk

Types of support offered

- One-to-one
- Digital / Other
- Group or Classroom

Services offered

- information, advice and guidance by telephone, email and on the website
- support groups and events for carers to meet, receive advice and connect with others
- help to plan for the unexpected and immediate support in a crisis
- care cover to attend your own medical appointments
- carer breaks
- free magazine and email newsletter

Visiting our premises

Free onsite parking and nearby bus routes

Facilities & Accessibility

- Refreshments
- Quiet spaces
- Wheelchair access
- Accessible toilets

Specialist Support

As well as in-person and face to face support, the charity offers phone and email support, online groups, and 24/7 digital support via the Bridgit online platform.

Volunteers

We have a variety of amazing volunteers including CFTA Assessors, Counsellors, Befrienders, Events Assistants and more.

Grafham Water Centre

Residential outdoor centre



What we do

Grafham Water Centre (GWC) is a residential outdoor centre, run by Cambridgeshire County Council, based on Grafham Water Reservoir. The Centre offers fully accessible residentials, activity days, professional courses, personal tuition, corporate team building and leadership training, venue hire and holiday provision for young people.

Contact details

Grafham Water Centre,
Perry, Huntingdon,
Cambridgeshire,
PE28 0GW

Web : www.grafham-water-centre.co.uk

Email :
grafham.water@cambridgeshire.gov.uk

Phone : 01480 379500

Social Media :
www.linkedin.com/company/grafham-water-centre
www.facebook.com/GrafhamWC
www.instagram.com/grafhamwatercentre

When and where we work

The Centre team work predominantly at the Centre itself but do deliver sessions offsite and operate throughout the year, including weekdays and weekends.

Types of support offered

- Group or Classroom
- One-to-one

Services offered

Outdoor Education, professional qualifications, health and wellbeing.

Visiting our premises

Each Bus Routes, Blue Badge parking, parking across, bicycle racks.

Facilities & Accessibility

Overnight accommodation, meals and refreshments, indoor and outdoor spaces, outdoor activities

Wheelchair access, accessible toilets, bathrooms and activities

Specialist Support

Qualifications in outdoor activities.

Technology

Public Wi-Fi, can bring own devices

Volunteers

We offer opportunity to undertake work-experience or to volunteer.

How Are You Cambridgeshire & Peterborough?

Bringing together everything in the local community that is good for wellbeing.



What we do

How Are You Cambridgeshire & Peterborough is a family of websites and social media that bring together local activities and services that boost wellbeing.

Find local things to do and a wide range of support alongside helpful information about what to expect when you get there.

You will find local opportunities to connect, be active, learn, get creative, explore the outdoors, volunteer and lots more, plus a wide range of support and services – helping you look after you.

Contact details

Web : www.haycambspboro.co.uk

Email : HowAreYou@cpft.nhs.uk

Facebook : www.facebook.com/HowAreYouCambsPboro

Youtube : www.youtube.com/@HowAreYouCambsPboro

Instagram : www.instagram.com/howareyoucambspboro

LinkedIn : www.linkedin.com/company/how-are-you-cambridgeshire-peterborough

When and where we work

The How Are You Cambridgeshire & Peterborough team manage six district websites which cover Cambridge, South Cambs, East Cambs, Huntingdonshire, Fenland and Peterborough. From the main How Are You Cambridgeshire & Peterborough website you can easily navigate to your local district website to find things in your local area that are good for wellbeing.

How Are You Cambridgeshire & Peterborough is brought to you by Cambridgeshire & Peterborough NHS Foundation Trust.

Types of support offered

- Digital / Other

Make Do & Mend

A calm, friendly safe space for support



What we do

We cater for anyone with mental health needs. We offer a friendly and calm environment where people can come and receive digital support. All our activities are free. Our volunteers have good computer skills.

Contact details

70 Bishops Road,
Trumpington,
Cambridge, CB2 9NH

Web : www.makedoandmendinfo.co.uk

Email : makedoandmendteam@gmail.com

Phone : 07736 916431

Instagram : [makedoandmendcambs](https://www.instagram.com/makedoandmendcambs)

Facebook : [makedoandmendcambridge](https://www.facebook.com/makedoandmendcambridge)

When and where we work

We work across Cambridge. We are open Thursdays and Fridays from 2 to 4pm at Castle Methodist Church, Castle Hill, Cambridge CB3 0AH. Please use the back entrance on St Peters Road & ring the bell for someone to let you in.

Types of support offered

- Group or Classroom
- One-to-one
- Digital / Other

Topics covered

- Technical troubleshooting
- General advice about digital issues
- Microsoft Office
- Emailing
- Social Media
- Searching the internet
- Job searching
- Health support
- Online safety
- Managing social networks
- Projects (ancestry, cooking, etc.)

Visiting our premises

Bus: Citi 4 stops on Northampton Street & is a 2-minute walk up the hill to the church. Citi 5 and 6 stop on Castle Hill.

Walk: 20-minute walk North from city centre.

Cycle: Cycle racks available on site.

Parking: Pay and display at Pound Hill and in surrounding areas.

Facilities & Accessibility

We have toilets on site. Refreshments are available from the kitchen. Guide dogs are welcome. There are plenty of rooms and the venue has a quiet atmosphere.

Wheelchair access, accessible toilets.

Specialist Support

Our volunteers are experienced users of digital technology. We also have volunteers from Arm who can help with troubleshooting issues participants may have with their devices or software.

Technology

Laptops, Public Wi-Fi & own devices.

Volunteers

Everyone here is a volunteer.

More info

Anyone can attend. We welcome people from all backgrounds, self-referred or referred by local mental health services, social prescribers and GP practices. New participants are welcome to bring a companion if they wish. Membership is free and we ask new members to complete a membership form.

Northstowe Hub

Northstowe community support

What we do

Our vision for Northstowe is a town with community activities and facilities at its heart, supported by an active and integrated network of groups and organisations; bringing people of all ages and backgrounds together to address isolation and provide equality of opportunity.

We run a regular Community Café on Tuesdays, Wednesdays and Sundays, as well as producing annual events like Northstowe's Midsummer Festival. We also host the Baby Hub new parents and caregivers support group on Wednesday mornings, and support other community groups with fundraising, information and advice.

We can support people with digital inclusion during the operation times of the Cafe, when a trustee is always on hand to sit down and support more vulnerable residents with their needs. We also manage the Micro-Library with books for readers of all ages.

Contact details

The Cabin, The Green,
Pathfinder Way,
Northstowe,
CB24 1FD

Web : www.northstowehub.org

Email : info@northstowehub.org

Phone : 07448 379944

Facebook :
www.facebook.com/northstowehub

When and where we work

Northstowe, mostly Tuesdays, Wednesdays and Sundays.

Types of support offered

- One-to-one



- Digital / Other

Topics covered

1:1 support with accessing information and resources online either on a mobile phone or laptop.

Visiting our premises

Near the Longstanton Park & Ride and both car and bicycle parking within a few metres.

Facilities & Accessibility

We have free use of the Temporary Community Centre known as The Cabin in Northstowe. There are rooms that offer privacy if needed.

We also run the Community Café at Northstowe Secondary College on Tuesday afternoons.

Both fully accessible to wheelchair users, but no hearing loop.

Specialist Support

Basic 1:1 Digital Inclusion, information and advice, safe space, micro-library, cafe.

Technology

Free public WIFI at both locations, BYOD, and on Sundays a laptop is available 10am - 12pm.

Volunteers

All our trustees and servers in our cafés are volunteers.

More info

We are members of CCVS and receive training from them on a regular basis.

Phoenix Youth Provision

Youth & other support in Whittlesey



What we do

We are firstly a youth provision supporting young people between the ages of 11 and 18. However we wanted to offer something to local adults, especially those who are isolated or lonely, those with barriers to learning or gaining employment, people with low confidence and poor self-esteem, to come together to make friends, gain advice and support, learn new skills and build confidence.

Contact details

15 Scaldgate,
Whittlesey,
Cambs,
PE7 1BY

Web : Phoenixyouthprovision.org.uk

Email : Info@phoenixyouthprovision.org.uk

Phone : 07940 279621

Social Media :
www.facebook.com/PhoenixYouthProvision

When and where we work

Wednesday mornings, 9.30 to 11.30 at The Hangout, 5 Market Place, Whittlesey.

Types of support offered

- Group or Classroom
- One-to-one
- Digital / Other

Topics covered

Anything to support people, both emotionally and practically

Visiting our premises

On the 33 and 31 bus routes.
Parking nearby.
Entry up 3 steps.

Facilities & Accessibility

Refreshments. Quiet area. Access to internet. Pool. Darts PS5.

We have not at this time accessibility support but please contact us to check if that has changed and if we can now support you.

Specialist Support

Information and guidance on a wide range of topics, emotional support, friendship and socialising.

Technology

You can bring your own device, but we have 2 tablets to use.

Volunteers

We are entirely volunteer run.

Safe Soulmates

Bringing together neurodivergent & disabled people for peer-to-peer connection through shared experiences



What we do

Our purpose is to end loneliness for neurodivergent and disabled adults by facilitating a fun social life where friendships and relationships can develop in a safe way.

Contact details

House Watson's Yard,
Watsons Yd,
High St, Elstree,
Cottenham,
Cambridge
CB24 8RX

Web : www.safesoulmates.org

Email : info@safesoulmates.org

Phone : 07935 866219

Social Media :
www.facebook.com/safesoulmates.page

When and where we work

We have groups in Cambridge, Peterborough, Huntingdon, March, Ely and St Neots.

Types of support offered

Safe Soulmates is not a support service, but we offer online meetups and face to face meetups.

Topics covered

We deliver Oliver McGowan Mandatory Training in Autism and Learning disability Tier 1 and 2 across East Anglia.

We deliver training for venues on accessibility and inclusion under Safe and Inclusive Places.

Visiting our premises

On the 33 and 31 bus routes.
Parking nearby.
Entry up 3 steps.

Facilities & Accessibility

We have no one location and instead operate across the region.

We are confident that we can cater to all accessibility needs.

Specialist Support

Peer to peer social inclusion

Volunteers

We are very much led by members and volunteers, and they are involved in all areas.

More info

It's a place to be yourself, whatever that means with no judgements.

The EDGE Café

Community Café with a recovery ethos



What we do

We are a Community Café with a Recovery ethos, we provide groups and workshops free to attend which promote inclusivity and alleviate loneliness

Contact details

351 Mill Road,
Cambridge
CB1 3DF

Web : www.theedgecafecambridge.com

Email : gail@theedgecafecambridge.com

Phone : 01223 212478

Social Media :

Instagram: www.instagram.com/theedgerecoverycafe

Facebook: www.facebook.com/theedgecafecambridge

LinkedIn: www.linkedin.com/company/the-edge-cafe-cambridge

When and where we work

We work at The EDGE Café, which is open Monday - Saturday 9 – 4

Types of support offered

- One-to-one

Topics covered

We facilitate 1-2-1 digital support every Wednesday . Any topics related to using the equipment, accessing sites and general low-level maintenance

Visiting our premises

351 Mill Road, Cambridge, CB1 3DF. Near the Central Mosque

Bus: Citi 2 stops outside the mosque; we are about 100 yards further on - just in Brookfields Hospital Site.

Facilities & Accessibility

We are a café hot/cold drinks, snacks, lunches Free WIFI Toilets Access to other community groups Food Hub.

We are wheelchair accessible.

Specialist Support

We have Cambridge Online host a group every Wednesday morning from 9.30 - 10.45

Volunteers

We have volunteer staff in the café and as peer mentors.

Wintercomfort

For the Homeless



What we do

Wintercomfort is an information, advice and support centre in Cambridge for those who are homeless or vulnerably housed. Open daily throughout the year, we encourage and empower the people we support to overcome disadvantage and to make positive, long-term changes to improve their lives.

Contact details

Overstream House,
Victoria Avenue,
Cambridge
CB4 1EG.

Web : www.wintercomfort.org.uk

Email : info@wintercomfort.org.uk

Phone : 01223 518140

Social Media :

Instagram:

www.instagram.com/wintercomfortforthehomeless

Facebook:www.facebook.com/wintercomfortforthehomeless

Twitter:www.x.com/wintercomfort20

When and where we work

Overstream House, Victoria Avenue,
Cambridge. Every day of the year.

Types of support offered

- One-to-one
- Digital / Other

Topics covered

Housing support, Employment and Training, Welfare, Counselling and Therapy, Health and Wellbeing, Women's Only Services, Social Inclusion and Sport.

Visiting our premises

Bicycle racks are not provided and there is no on-site parking for cars, but there is nearby pay-and-display parking.

Facilities & Accessibility

Wintercomfort is a support hub, creating opportunities all year round for homeless individuals. We offer breakfast and lunch every day of the year. A chance to gain support in the following areas; Housing support, Employment and Training, Welfare, Counselling and Therapy, Health and Wellbeing, Women's Only Services, Social Inclusion and Sport and the chance to make long term improvement to their lives by the array of support provided.

Our building is only partially wheelchair accessible through the back entrance. Showers are not wheelchair accessible.

Specialist Support

Trained professionals in the following areas: Housing support, Employment and Training, Welfare, Counselling and Therapy, Health and Wellbeing, Women's Only Services, Social Inclusion and Sport.

Volunteers

Volunteers are involved across all areas of our organisation.

Cambridgeshire Digital Partnership

Digital for All – Let's Bridge the Gap Together

We bring together people and organisations across Cambridgeshire to build relationships and share best practice, with the aim of improving digital skills and inclusion for our residents.



Cambridgeshire Digital Partnership (CDP) is an open network that meets quarterly and hosts themed events. We welcome representation from all sectors, including voluntary organisations, the statutory sector, businesses, and social enterprises. If you work or volunteer in digital inclusion, or support people who may be digitally excluded, this network is for you.

CDP is delivered by Cambridge Council for Voluntary Service, soon to be Support Cambridgeshire and is managed in partnership with Connecting Cambridgeshire and supported by Cambridge City Council.

We're a friendly, inclusive network—and we'd love to have you join us!

Please sign up to our newsletter to keep up to date with the latest information & events:



Find out more on our website:

cambridgeshiredigitalpartnership.org.uk



You can also find us on LinkedIn:

www.linkedin.com/company/cambridgeshire-digital-partnership/

If you have any questions about CDP, please contact us via enquiries@cambridgecvcs.org.uk

Cambridge Online

Digital Skills For All

For 30 years, we have been helping people get to grips with their digital devices and fully utilise the power of the internet. During that time, we have worked alongside many of the other organisations within this directory, and firmly we believe that we're stronger together.

We're always keen to hear about new opportunities to provide assistance, new organisations to work alongside, and new locations to host our outreach events. Please read our directory entry on Page 11 for details on what types of support and teaching we can provide - or if you have fresh ideas for a project to make an impact, we'd love to hear about it!



You can reach us at help@cambridgeonline.org.uk or 01223 800450



We're delighted to now be offering support in Peterborough, with the launch of an initial 12-month project in July. This brings our service to the city for the first time, and we hope to duplicate this work in other areas such as Fenland in the near future.
www.cambridgeonline.org.uk/peterborough

We've started to offer face-to-face support in libraries, with free drop-in sessions at Clay Farm and Arbury Court libraries, with more venues to follow later this year. The latest venue info is available at cambridgeonline.org.uk

We're delighted to announce our partnership with Sustainable Tech 4 Good, who enable the data-secure, sustainable reuse of excess tech from businesses to address digital inclusion. While we have been working together since 2020, our new partnership will scale up our impact and enable us to reach many more people with devices. If you are upgrading your IT equipment, please get in touch and see how your excess tech can be reused sustainably and make a positive impact for good in our local community.

Together we can assist those in need, reduce isolation & increase personal opportunity - If you can help, why not get in touch today?

Cambridge|Online
digital skills for all

Connecting Cambridgeshire



Helping communities, businesses and residents benefit from better digital connectivity

Connecting Cambridgeshire is a partnership programme hosted by Cambridgeshire County Council and led by Cambridgeshire & Peterborough Combined Authority, working with local councils and government to improve broadband, mobile and public access Wi-Fi across the county. We're helping to make Cambridgeshire and Peterborough one of the best-connected regions in the UK.

But digital inclusion is about more than just infrastructure. That's why we're also focused on making sure everyone – regardless of age, income or ability – can access the digital tools, skills and support they need to thrive in a digital world.

Supporting Digital Inclusion Across the County

We work with local partners and community organisations to help residents get online and stay connected. Our support includes:

- **Digital Hubs** – We've launched a countywide network of Digital Hubs, based in trusted community spaces, where residents can access free Wi-Fi, use devices, and get friendly help from trained Digital Champions. These hubs are designed to be welcoming, informal places where people can build confidence with digital technology.
- **Device and Tech Repurposing** – We're working with partner Sustainable Tech 4 Good (ST4G) to create a sustainable pathway for collecting, refurbishing and redistributing unused laptops and tablets. This helps more people access the digital world while reducing e-waste.
- **Signposting to Help** – Whether it's finding affordable broadband, getting started with a smartphone, or learning how to apply for a job online, we direct people to trusted local support through our website, partners and this Directory.
- **Digital Switchover Advice** – As traditional phone lines are being phased out, we're helping communities understand the upcoming changes and make sure no one gets left behind. We can provide presentations, community talks and simple guidance.
- **Free Public Wi-Fi (CambWifi)** – We've rolled out secure, easy-to-use CambWifi in libraries, market towns and public buildings. It's free for everyone – no data plan needed.

Get in Touch

If your group, parish council, or community organisation would like a talk, toolkit or advice about any of these topics – including support for residents or how to become a Digital Hub – we'd love to hear from you.

Email: contact@connectingcambridgeshire.co.uk

Website: www.connectingcambridgeshire.co.uk

Social Media

LinkedIn: www.linkedin.com/company/connecting-cambridgeshire

X: <https://x.com/ConnectingCams>

Together, we can close the digital divide & ensure no one is left behind.

For your notes



Handwriting practice area with 20 rows of dotted lines on a light green background.



