

Is your landline ready?

The Digital Switchover is coming by 31 January 2027* traditional phone lines will be upgraded with digital technology.

* Deadline confirmed by Openreach at time of printing

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Get your landline ready

The switchover could happen any time before 31 January 2027. If you rely on a landline for calls, personal alarms, or telecare devices, you may need to take action.

Your telephone provider is responsible for moving you to the new service, but it's important to check if and how the digital switchover will affect you.

3 things to do today

- O1 Contact your phone provider to find out if the change affects you.
- 02 Need support? Ask a trusted friend or family member to help.
- 03 Use a personal or fall alarm? Contact your provider to ensure it will still work with the new system.

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