

Tips to improve your



Mobile Phone

Coverage



1

Check which mobile network provides the best coverage in your area. Ofcom's coverage checker can help: checker.ofcom.org.uk



2

Shop around when your contract is due for renewal. Give your business to the network that provides the best coverage in your area. Don't assume that the network that provided the best coverage today.



3

Contact your network if you feel that coverage in your area is inadequate. If enough people complain it may support a case for investment by the mobile networks in your area.

4

"Wifi calling" is a new technology that allows you to make calls and exchange text messages wherever there is a wifi connection, even if there is no mobile phone signal. Wifi calling is available on the four largest UK networks, though only on compatible handsets.

Further details are available at:

ee.co.uk/why-ee/wifi-calling

o2.co.uk/connectivity/wifi-and-4g-calling

three.co.uk/discover/three_intouch

vodaphone.co.uk/network/calling-features/wi-fi-calling



5

Ensure that you regularly update your phone's software, which will help to make sure the latest technologies are available to you.

6

When purchasing a handset, choose one that can handle the broadest range of radio frequencies. Some networks broadcast on different frequencies in different areas. Seek advice from your network or retailer before you purchase a hand



7

In general, "roaming" between networks in the UK is not an option on the main networks (for example if you lose signal on one network then you're not connected to another network that does have signal in that area). However, there are now some small operators that offer the ability to roam across networks within the UK. One such example is a company called Anywhere SIM. These services are generally more expensive.

