

Superfast broadband is here...



The Connecting Cambridgeshire programme, led by Cambridgeshire County Council, is rolling out superfast broadband to areas that are not being covered by commercial providers.

Almost two-thirds of homes and businesses in the county have already switched to fibre-based broadband, which is much faster and more reliable – for work, learning, or leisure.

But it's not automatic – you need to upgrade to a faster broadband package with your chosen Internet Service Provider to enjoy the benefits.

...have you got it yet?

Recent research by Ofcom shows that customers may be paying more than they need to on existing broadband contracts, so it's worth checking if you can switch to a better deal.



Turn over to find out how to get faster broadband

How to get faster broadband



1

Check if superfast broadband is available

Use the postcode checker on our website:

www.connectingcambridgeshire.co.uk/superfast-broadband/ to see if superfast broadband is available or planned for your address. There is useful information on how to upgrade, and alternative options while you wait.

2

Find out if you can upgrade or switch

Ask your current provider if you can upgrade to a superfast (or faster) broadband package within your existing contract, or shop around using broadband comparison sites to find the best deal.

3

Order a fibre package and get connected

Once you've ordered, your Internet Service Provider will arrange the connection, send you a router, and inform you when it is live with superfast broadband.

Installing Fibre to the Premise (FTTP) is more complex as it involves engineers making appointments to bring the fibre connection to property.

Find out more at www.connectingcambridgeshire.co.uk

What speed do you need?

STANDARD

10mbps

Broadband basics: news, keeping in touch with family and friends, some online shopping.



SUPERFAST

from 24mbps

Broadband basics + watching TV and films, and listening to music.



ULTRAFAST

up to 300mbps

Multiple devices at the same time – working, streaming, gaming, video-calling or uploading



Ofcom's independent website www.BoostYourBroadband.co.uk has lots of useful tips to help you decide what speed you need, and how to get the best deal.