

## Got a query about broadband, mobile or wifi coverage in your area?

The Connecting Cambridgeshire digital connectivity programme, led by Cambridgeshire County Council, is rolling out superfast broadband, improving mobile coverage and extending public access Wifi across Cambridgeshire and Peterborough.

Visit our website [www.connectingcambridgeshire.co.uk](http://www.connectingcambridgeshire.co.uk) to find out more.

### Superfast broadband

Over 97% of premises can now access superfast broadband - but it's not automatic, residents or businesses need to upgrade to get faster speeds.

Residents can check superfast broadband coverage using the postcode checker on the website and get advice about upgrading to fibre broadband services or other options. They can also register to receive an email when their area goes live.

Residents can also ask their Internet Service Provider (ISP) if they can switch or upgrade to a fibre package, then shop around for the best deal using comparison websites. Some premises may be able to get newer Fibre to the Premise (FTTP) services offering faster speeds, but these are currently only available from a few ISPs. You can check using the Openreach postcode checker at [www.homeandbusiness.openreach.co.uk/fibre-broadband](http://www.homeandbusiness.openreach.co.uk/fibre-broadband).



### Mobile and Wifi



Connecting Cambridgeshire is working with mobile operators to improve network coverage. Residents can let us know if they are experiencing poor coverage, but are also encouraged to complain to their mobile provider.

CambWifi is available at more than 150 public buildings around the county, and plans are underway to extend public access WiFi to more community buildings during 2019 following a survey of current provision.

If you can't find the information you need or have a query, please get in touch with the Connecting Cambridgeshire team by email or leave us a message. For broadband queries, we need your landline phone number, address and postcode.

Email [contact@connectingcambridgeshire.co.uk](mailto:contact@connectingcambridgeshire.co.uk) or call 01223 703293